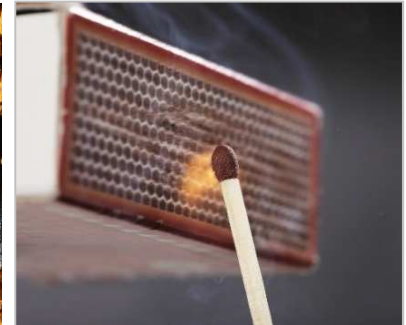




**Verification of Conformity**  
*Secure your trade flow*  
*Demonstrate compliance of your products*



**KINGDOM OF MOROCCO**  
 Verification of Conformity Program  
 (VOC) – Flyer for Exporters

*February 2020*



# SCOPE

## VOC PROGRAM

Bureau Veritas has been appointed by the Minister of Industry, Trade, Green and Digital Economy to implement the Verification of Conformity Programme (VoC) applicable to products imported into the Kingdom of Morocco. The Programme applies to consignments shipped from February 1<sup>st</sup>, 2020.

## OBJECTIVES

- Improving product safety and quality
- Consumer and environmental protection
- Trade Facilitation

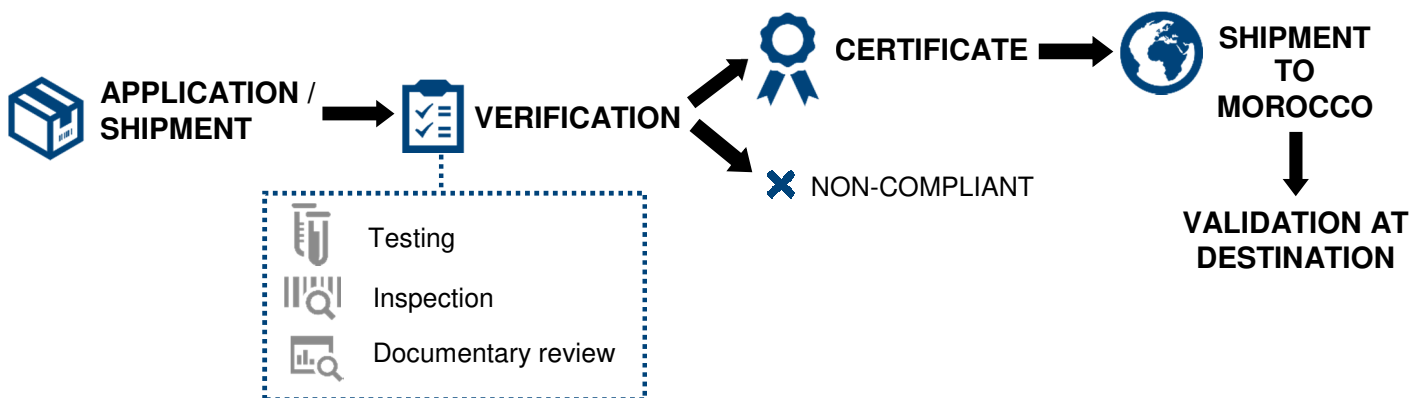
## TYPE OF PRODUCTS COVERED

- Electrical appliances
- Other electrical products
- Construction materials (pipes, sheets, sanitary equipment, insulation, wooden panels, cement, windows, glass...)
- Gas/oil appliances
- Toys, parks and baskets for children, baby diapers, furniture
- Textiles, shoes, leather, clothing
- Chemical products (detergents, paint, bitumen, matches, lighters ...),
- Plastic products (plastic packaging/bags...),
- Products in contact with food (kitchenware, crockery...),
- Personal Protective Equipment (PPE), helmets for motorcycles,
- Automotive spare parts (tyres, automotive parts)

Some of these products are subject to verification on arrival only.

Refer to the list of products and to the programme Datasheet for additional details (on <https://verigates.bureauveritas.com/programmes/morocco>)

## BASIC PROCESS OVERVIEW (verification in Exporting countries)



## **PROCESS** (verification in Exporting countries)

### **Step 1 : REQUEST FOR CERTIFICATE**

**Exporter lodges a Request for Certificate (Request possible on <https://verigates.bureauveritas.com>) to a Bureau Veritas local contact. Said request should include:**

- List, designation of goods intended to be exported, importer / exporter details (name, address, invoice, Importing licence number, Importer Tax nbr (ICE), unique goods number (DUM));
- Conformity documents available (ex: third party certificate, test reports, reports of analysis according to applicable standards);
- Certificate of the manufacturer according to ISO 9001 or other quality standard such as IATF 16949, ISO 13485... if any;
- Information related to local and provisional date of availability of goods to carry out their physical inspection before shipment (Filling up of the Request For Certificate (RFC) Form).

### **Step 2: ROUTES TO COMPLIANCE**

**To facilitate trade and adjust intervention to the risk, 3 different routes are available in the VoC Program to demonstrate compliance:**

- Route A: Any good, any trader
- Route B (Registration): Goods already registered by Bureau Veritas
- Route C (Licensing): Goods already licensed by Bureau Veritas

### **Step 3: DOCUMENTARY REVIEW / TESTING**

**Bureau Veritas reviews all information provided and checks their adequacy against the Moroccan standards and Regulations. Additional Laboratory testing / analysis are conducted on samples if necessary.**

### **Step 4: INSPECTION**

**Bureau Veritas checks that:**

- Products comply with applicable standards
- Goods presented are those identified during the documentary review
- Goods match their description in the import / export documents
- If necessary, Bureau Veritas inspectors may take samples for additional assessment.

### **Step 5: VOC CERTIFICATE**

**Bureau Veritas checks the inspection report against the provided documents. Upon satisfactory results, a secured electronic Certificate of Conformity is issued. Else, a Non-Conformity Report is produced.** Exporters are advised not to ship the goods before issuance of the required Certificate of Conformity.

### **Step 6: Validation on Arrival**

**Importer lodges the electronic Certificate of Conformity along with the other import documents on the Single window system of Morocco (Portnet).**

- Documents are verified, COC authenticated as part of the clearance process.

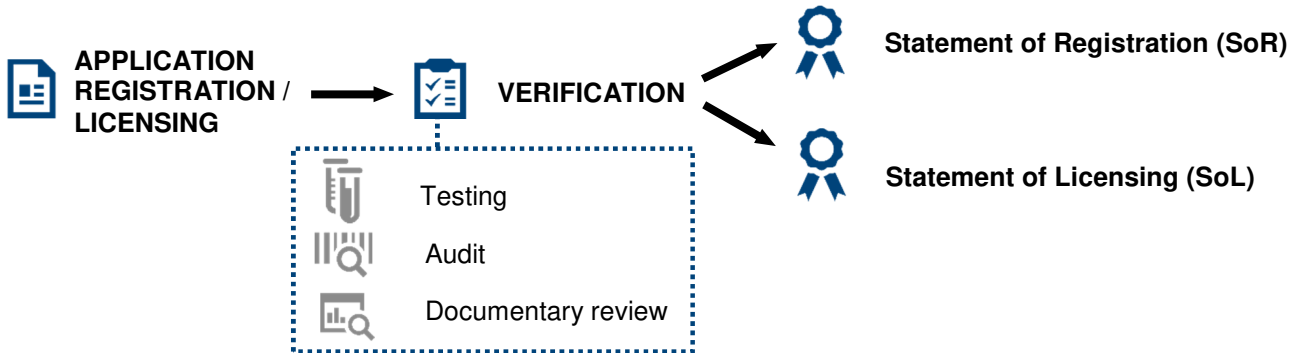


# FACILITATION PROCEDURE

Registration (Route B) and Licensing (Route C) are options offered for regular importer/exporter to Morocco. The history of verifications, documents and system in place to ensure conformity to Moroccan requirements are preliminary reviewed (test report, certificate, results of testing, inspection, factory audit, Quality Management System....)

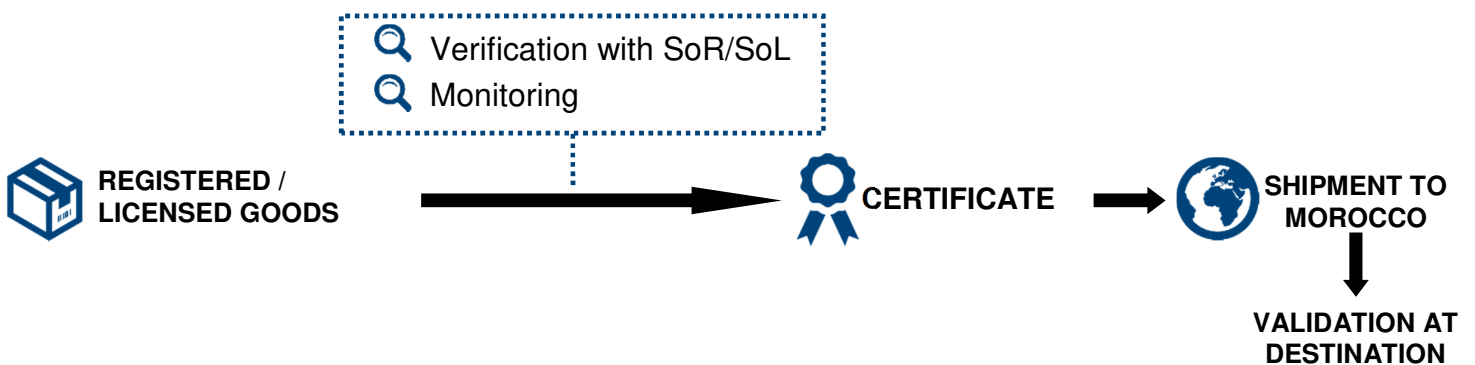
## Registration and Licensing

### Registration and Licensing application



### Shipment verification

SoR/SoL reduces the documentary review and/or inspection of shipment and speed up the issuance of certificate in performing the necessary monitoring.



Find list of contacts and detailed information about the programme on <https://verigates.bureauveritas.com>



#### Contacts in Morocco:

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More on <https://verigates.bureauveritas.com>